

# FAMILY SKATE

## COVID 19 Guidelines & Information – WINTER 2020



**Family Skate is starting, with Covid-19 safety protocols in place!**

### Program Details

- You **must book** your skate time before going on the ice. Here is how:
  - **Book by phone at 250-364-0888 or 250-364-0858.**
  - **Book online at <https://trailrecreation.ca>**
    - Active account users, you can log in and book your skate times.
    - New users, please email [parksadmin@trail.ca](mailto:parksadmin@trail.ca) or [recreation@trail.ca](mailto:recreation@trail.ca) to set up your account – please expect a response within 24 hours Monday through Friday.
  - Bookings can be made up to 7 days in advance.
  - Payment is done at the arena skate shop.
- Space is limited to ensure physical distancing can be maintained on the ice.
- Masks are mandatory in the facility including the ice surface for anyone over two years of age.
- Do a self-assessment at home! If you are feeling unwell or are displaying any Covid-19 symptoms, please stay home.
- This is a FAMILY SKATE. This means a parent/guardian must participate on the ice with anyone under the age of 16. Individuals are also welcome!
- One adult can assume responsibility for up to 5 children.
- Spectators are not permitted. Only those participating in the activity are permitted in the facility.
- **SKATE RENTALS ARE NOT AVAILABLE AT THIS TIME.**

If you wish to attend family skating, please remember that you participate at your own risk.

### Facility Guidelines

- **Don't arrive early!** – Arrive no more than 10 minutes prior to the start time.
- **Entrance at the Memorial Centre back doors (near Kids Rink).** **Please note:** the facility is not available to the general public. Only those who signed up in advance are permitted.
- **Follow the signage** – 2 m physical distance in effect at all times – on the ice, putting on skates, and when paying admission.
- Staff will assign places to put on skates.
- **Spectators** are not permitted. Only those skating can be in the facility.
- **Leave the facility immediately after the skate.**

#### ***We are here for you!***

The Trail Parks & Recreation Department recognizes everyone is trying to navigate uncharted waters of COVID-19, including the Department. Call us for more information. We want you to come and participate feeling prepared.

#### ***We want your feedback!***

We are committed to the ongoing monitoring & evaluation of our programs and services. Please call us to share any comments and/or suggestions.

**Trail Parks & Recreation Department:** 1875 Columbia Avenue, Trail BC V1R 4T8  
250-364-0888 [parksadmin@trail.ca](mailto:parksadmin@trail.ca)