

CITY OF TRAIL - TRAIL MEMORIAL CENTRE

Arena User Guidelines & Expectations - September 2020



Please note the Trail Memorial Centre is not open to the general public. Entry is limited to those who have booked the facility or who are participating in a program.

Entering and Exiting the Facility

- All ice users will be required to enter and exit the facility through the **lower concourse** doors at the back of the arena. Exiting or entering via the Victoria Street doors is prohibited for anyone associated with ice usage other than in the event of an emergency.
- Staff will unlock the doors 10 minutes before a user's designated booking time and lock the doors 5 minutes after the booking commences.
- Each user group will designate a volunteer to remain at the entrance to allow anyone arriving late access to the facility as the group feels is necessary.
- At no point should the doors to the facility be propped open for any other reason.
- Anyone who is unwell or who has COVID-19 related symptoms should not enter the facility.
- All who enter the facility are asked to use the hand sanitizer at the entry.
- Users are to promptly exit the facility at the end of the ice time. Please do not linger as it delays others coming into the building.

Usage Requirements

- Physical distancing requirement is in place at all times in the facility. Help keep the facility open by doing your part!
- At this time dressing rooms and showers are unavailable. Come dressed ready to play. An area will be designated to put skates on the lower concourse.
- Users will be required to develop COVID-19 Safety Plans that adhere to all Safe Return to Play guidelines established by viaSport and their associated Provincial Sport Organization. Contract agreements will outline all other COVID-19 requirements as required by the Public Health Office.
- While physical distancing can be broken on the field of play (ie. The ice surface only) please note this **does not** extend to players benches or anywhere else in the facility at this time. If players benches are being used, physical distancing must be adhered to.
- Equipment and water bottles should not be shared.
- Spectators are to be discouraged. Only those required to stay in the facility (ie. A parent) are permitted. These individuals must use the designated area in the stands. Contract holder is responsible for these patrons as part of their ice usage.
- For those that must remain in the building, a designated section of the bleachers has been identified for these individuals. Contract holders are responsible for ensuring people abide by physical distancing requirements and all other safety protocols for the building. All other parts of the upper concourse are not available.
- There will be a 30 minute break between user groups where the ice will be cleaned and all patrons will exit the facility before the next user group gains access.
- **NO SPITTING ANYWHERE IN THE FACILITY OR ON THE ICE.**

Occupancy

- Occupancy is determined by guidelines established through the BC Recreation & Parks Association and BC Hockey. Please note occupancy may change based on the activities that are occurring on the ice.
- Main Ice: The occupancy limit is 20 players and up to 5 coaches inclusive of the benches.
- Kids Rink: The occupancy limit is 12 players and up to 3 coaches inclusive of the benches.
- Benches: Main arena - 5 people per players bench. Kids Rink to be determined at a later date
- Dressing Rooms: when/if available, occupancy will be posted on the doors of each room. Groups will be expected to self manage to ensure these numbers are maintained at all times. Showers will remain unavailable for the foreseeable future and players are expected to still come dressed to play and use these spaces purely to put skates on.
- Lower Concourse: approximately 20 people pending on the activity that is occurring.
- Combined on ice and bleacher seating occupancy must not exceed 50 people per arena. User group is responsible for ensuring strict adherence to this expectation.

Cleaning & Hand Hygiene

- Facility cleaning will be as per the standard practice for the facility.
- High touch points will be cleaned twice a day (ie. Door knobs, crash bars, faucets etc).
- Common spaces will be cleaned periodically throughout the day.
- Patrons should ensure hand hygiene practices are followed before and after facility use and should avoid touching their face with their hands.

Interaction with Staff

- Public will be required to maintain social distancing with staff and each other when visiting the Trail Memorial Centre.
- Disrespectful behaviour toward staff and/or other patrons will not be tolerated and could result in facility use privileges being revoked.

Resources:

- Trail Memorial Centre COVID-19 Safety Plan www.trail.ca/COVID-19
- viaSport Return to Play Guidelines (Aug 2020) <https://www.viasport.ca/return-sport>
- BCRPA Ice User Guidelines (link to come)
- BC Hockey <https://www.bchockey.net/>
- CARHA <http://carhahockey.ca/cms/Recommendations-for-Resuming>

**BOOKING PERMITS MAY BE REVOKED FOR GROUPS
NOT RESPECTING THE ARENA USER GUIDELINES.**

**PLEASE NOTE THAT CHANGES TO THESE GUIDELINES MAY BE REQUIRED AT ANY
TIME. GROUPS WILL BE NOTIFIED AS NEEDED.**